Annex 1 – TPR Errors by Member Numbers

	September 2020				December 2020				Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	37523	506	1.35%	98.65	38249	317	0.83%	99.17	▲
UNDECIDED	3801	350	9.21%	90.79	5318	295	5.55%	94.45	▲
DEFERRED	42573	4378	10.28%	89.72	42387	3784	8.93%	91.07	▲
PENSIONERS	32506	206	0.63%	99.37	32813	275	0.84%	99.16	▼
DEPENDANTS	4927	99	2.01%	97.99	4950	119	2.40%	97.60	▼
FROZEN	3862	1301	33.69%	66.31	3783	1105	29.21%	70.79	▲
TOTALS	125192	6840	5.46%	94.54	127500	5895	4.62%	95.38	▲

Annex 2 – Outstanding Queries by Type

	September 2020		December 2020		
	TPR Errors	%	TPR Errors	%	Trend
Age 75 exceeded LGPS eligibility issue	63	0.84%	64	0.99%	▼
CARE pay for 2014-2015 required	37	0.49%	17	0.02%	▲
CARE pay for 2015-2016 required	35	0.47%	18	0.28%	▲
CARE pay for 2016-2017 required	36	0.48%	26	0.40%	▲
CARE pay for 2017-2018 required	67	0.90%	46	0.72%	▲
CARE pay for 2018-2019 required	119	1.59%	60	0.93%	▲
CARE pay for 2019-2020 required	160	2.14%	83	1.29%	▲
Casual hours data required	8	0.11%	7	0.11%	▲
Historic refund case	617	8.25%	537	8.35%	▲
Leaver form required	242	3.23%	182	2.83%	▲
Correct Forenames required	11	0.15%	11	0.17%	▲
Correct gender required	1	0.01%	4	0.06%	▼
Correct NINO required	163	2.18%	167	2.60%	▼
Correct address required	5900	78.86%	5179	80.51%	▲
Correct title required ie Miss or Mr	6	0.08%	2	0.03%	▲
Pay Ref required	2	0.03%	3	0.04%	▼
Date joined fund	0	0%	1	0.01%	▼
Data required from a previous employer	15	0.20%	26	0.40%	▼
Grand total	**7482**	**100**	**6433**	**100**	▲

Common Data
Scheme Specific Data

Annex 3 – Outstanding TPR by status

	TPR Errors September 2020	%	TPR Errors December 2020	%
1 ACTIVE	**625**	**100%**	**375**	**100**
Age 75 exceeded LGPS eligibility issue	0	0%	1	0.27%
CARE pay for 2014-2015 required	33	5.29%	14	3.73%
CARE pay for 2015-2016 required	30	4.81%	15	4.00%
CARE pay for 2016-2017 required	28	4.48%	17	4.53%
CARE pay for 2017-2018 required	51	7.82%	32	8.53%
CARE pay for 2018-2019 required	103	16.48%	44	11.73%
CARE pay for 2019-2020 required	142	22.72%	73	19.47%
Casual hours data required	5	0.81%	3	0.80%
Correct address required	218	34.88%	139	37.07%
Correct NINO required	3	0.49%	10	2.67%
Correct gender required	0	0%	2	0.53%
Pay Ref required	1	0.17%	2	0.53%
Leaver form required	3	0.49%	7	1.87%
Data Required from a previous employer	8	1.28%	16	4.27%
2 UNDECIDED	**407**	**100%**	**337**	**100**
Age 75 exceeded LGPS eligibility issue	3	0.74%	0	0.00%
CARE pay for 2014-2015 required	4	0.98%	3	0.89%
CARE pay for 2015-2016 required	5	1.23%	3	0.89%
CARE pay for 2016-2017 required	8	1.97%	9	2.67%
CARE pay for 2017-2018 required	15	3.69%	13	3.86%
CARE pay for 2018-2019 required	16	3.93%	16	4.75%
CARE pay for 2019-2020 required	18	4.42%	10	2.97%
Casual hours data required	3	0.74%	1	0.30%
Correct address required	88	21.62%	93	27.60%
Leaver form required	238	58.48%	174	51.63%
Pay Ref required	1	0.25%	1	0.30%
Correct NINO required	2	0.48%	4	1.19%
Date joined fund required	0	0%	1	0.30%
Data Required from a previous employer	6	1.47%	9	2.67%
4 DEFERRED	**4413**	**100%**	**3824**	**100**
Age 75 exceeded LGPS eligibility issue	7	0.16%	8	0.21%
Correct address required	4359	98.78%	3767	98.51%
Correct NINO required	46	1.04%	46	1.20%

5 PENSIONERS	**207**	**100%**	**277**	**100**
Correct address required	204	98.55%	273	98.56%
Correct gender required	1	0.48%	2	0.72%
Correct NINO required	2	0.97%	2	0.72%
6 DEPENDANTS	**100**	**100%**	**122**	**100**
Correct address required	35	35%	63	51.64%
Correct title required ie Miss or Mr	5	5%	1	0.82%
Correct Forenames required	0	0%	2	1.64%
Correct NINO required	60	60%	56	45.90%
9 FROZEN	**1728**	**100%**	**1498**	**100**
Age 75 exceeded LGPS eligibility issue	53	3.09%	55	3.67%
CARE pay for 2017-2018 required	0	0%	1	0.07%
Correct Forenames required	9	0.52%	9	0.60%
Correct title required ie Miss or Mr	1	0.06%	1	0.07%
Correct address required	996	57.62%	844	56.34%
Correct NINO required	50	2.89%	49	3.27%
Historic refund case	617	35.71%	537	35.85%
Data Required from a previous employer	1	0.06%	1	0.07%
Leaver form required	1	0.06%	1	0.07%
Grand Total	**7482**	**100%**	**6433**	**100%**